

19<sup>th</sup> June 2024

## Bentoel Group Receives AEO Certification, Strengthening Export Business

**Malang, 19<sup>th</sup> June 2024** – Bentoel Group held a ceremony today at its factory in Malang, East Java, to mark the official handover of the Authorized Economic Operator (AEO) certificate. The certificate was symbolically presented by representatives of the Directorate General of Customs and Excise (DJBC) to PT Bentoel Prima, in the presence of officials from DJBC's East Java 1 and East Java 2 Regional Offices. The AEO certificate was granted after PT Bentoel Prima successfully met seven criteria established by DJC relating to the supply chain and compliance.

Bentoel Group officially received the AEO certification on 28<sup>th</sup> December 2023. With this certification, the company is now entitled to several customs benefits and facilities from the Directorate General of Customs and Excise. These benefits include streamlined inspections of imported goods, simplified customs procedures, and other priority customs services. With this AEO certification, Bentoel Group reaffirms its commitment to continuously improve operational efficiency and compliance in customs processes.

At the same event, Bentoel Group also celebrated the export shipment of its tobacco products to South Korea. This marks a strategic step in strengthening Bentoel Group's position as an export hub for BAT Group in the Asia-Pacific region. As of 2024, Bentoel Group has successfully exported various tobacco products to over 30 countries, including Japan, Singapore, South Korea, Australia, and other countries in the Asia-Pacific region.

**Hendro Martowardojo, President Commissioner of Bentoel Group, stated:**

*"We would like to express our appreciation and gratitude to the Directorate General of Customs and Excise for their continuous support of Bentoel Group and the tobacco industry as a whole. The receipt of the AEO certification reflects the high standards we uphold in our supply chain and compliance practices."*

*"With the various customs facilities and privileges we have received, we are committed to further strengthening and expanding our export business. We take pride in providing high-quality products to customers worldwide and contributing to Indonesia's economic growth through exports."*

*This ceremony also marks Bentoel Group's ongoing commitment to supporting compliant and sustainable business practices while strengthening its export capacity to support national economic growth.*

**END.**

For further information, please contact:

Aan Prastya  
Senior Manager, Media & External Relations  
[aan\\_prastya@bat.com](mailto:aan_prastya@bat.com) / +6282153161919

Syevira Syabilla  
Assistant Manager, Media & External Relations  
[syevira\\_syabilla@bat.com](mailto:syevira_syabilla@bat.com) / +6285795213424